

To: City Council  
 From: City Manager, Nathan Cherpeski  
 Subject: Friday Update  
 Date: May 5, 2017



**Calendar**

Here is the calendar as provided to me by the Departments.

Date	Time	Event	Location
May 15, 2017	7:00 P.M.	City Council	City Hall Annex-Council Chambers
May 22, 2017	7:00 P.M.	Planning Commission	City Hall Annex-Council Chambers
May 23, 2017	9:00 A.M.	Budget Committee - Budget Hearings	City Hall Annex-Council Chambers
June 5, 2017	7:00 P.M.	City Council	City Hall Annex-Council Chambers

**City Manager**

*Customer Service Team* – As you may recall, I informed you of an effort to improve customer service throughout the City. We have officially formed the Customer Service Initiative Team. We will think about a catchy name in the future. The members are: Robbie West (Utility Billing), Kody Fritz (Water), A.J. Mahoney (Wastewater), Amy Hiatt (Finance), Kurt Wall (Code Enforcement) and Gina Johnson (Public Works Admin). They are working on developing the overall mission and process and will be scheduling visits with each Division.

*Retail Recruiting*- We continue to receive a lot of interest as a community, but we are struggling to get retailers to visit the area. Joe Wall will attend a conference in May to meet with those retailers who have expressed the most interest. Part of that visit will be a meeting with the owners of the former downtown Safeway location to try and get traction on filling that space.

*County* – We have been working to schedule a joint meeting with the County Commissioners. The primary topic will be how we can work together to improve our community through code enforcement and bringing our codes in alignment for areas within the Urban Growth Boundary. The Chief and I met with the Commissioners yesterday as part of a law enforcement roundtable. We are also working cooperatively on a pedestrian safety concern near JELD-WEN.

## **Airport**

John Barsalou is extremely excited to be participating in the May 12, 2017 “Dancing with Your Stars” of Klamath Falls event (<http://www.rrtheater.org/all-events/events/event/dancing-with-your-stars-2>) supporting the Ross Ragland Theater. While I think he would like to win, I know he really wants to beat Chief Dave Henslee, who is also dancing. Proceeds from the event go to the Ross Ragland Theater and help bring world class entertainment and education to Klamath Falls. The winner (one with the most votes) will receive \$500 to their favorite charity!

## **Public Works**

Construction activity is beginning this week on the Kit Carson trail project. Survey stakes were placed Monday and City crews anticipate beginning initial site clearing work later this week. We understand that the Sky Lakes Nature Play project will also be breaking ground in the near future.

In the coming weeks, we will also be kicking off several other public works projects. I'll provide updates on those projects once we know a ground breaking schedule.