

To: City Council
From City Manager, Nathan Cherpeski
Subject: Friday Update
Date: January 22, 2016



Calendar

Date	Time	Event	Location
January 25, 2016	7:00 P.M.	Planning Commission- CDO update	Jeff Ball Room - Police Department
February 1, 2016	7:00 P.M.	Council Meeting	City Hall Annex - Council Chambers
February 4, 2016	5:30 P.M.	Parks Board Meeting	City Hall Annex - Conference Room

City Manager

Technology – You will see that staff is periodically investigating different softwares. With PERS pressures unlikely to diminish, we will need to find new ways to accomplish service delivery. With fewer people to do the work, we will need to look to technology for assistance. This will require higher levels of training of many staff members. These initiatives include the move we are making to automated meter reading for the water utility and a potential for GPS tracking for snow plows. The end goal for any effort will be to improve our ability to provide services.

Performance Management - We are also starting the process to integrate performance management into our operations. Many of the departments have been working to establish baseline numbers. We also subscribed a national group so we can compare some of our numbers with like communities. Understanding these comparisons will help us know if we are in line or if we need to improve in those areas. We are just at the beginning, but you will see a change in the budget document as we incorporate those reports in that document.

TSA - John Barsalou and I traveled to Portland Thursday to meet with TSA, the Port of Portland, and Pen Air. Leaving my house at 4:30 A.M. to catch the flight out of Medford reiterated the need to get service back to Klamath Falls. We were there to discuss the concepts TSA had pushed for full screening to occur in Portland. The Port has put significant effort and resources into exploring how to help us out. The Port has been extremely helpful and seems committed to helping Klamath Falls passengers get back to convenient air service. While we will continue to explore this option, it was stated by all parties, save TSA, multiple times that the ideal solution would be for TSA to return and fulfill its mandate. However, a legislative fix appears to be the most likely solution for that to happen. As we get more answers, we may invite Port staff to Klamath Falls for a review of the plan.

Police

The police department recently purchased “Schedule Anywhere” a web based scheduling program to enhance scheduling, tracking, and forecasting of staffing needs. The program will transition the department to “paperless” system which will reduce the time spent by supervisors on schedule modifications, increase the speed in which officers are made aware and fill in shift shortages through electronic alerts, and reduces paper waste.

Public Works

We are currently training on new software for asset management. We anticipate going live on this software on the 25th.