

ANNUAL REPORT

2014

CITY OF KLAMATH FALLS

COMMUNITY SCORECARD
Our Services & How we Provide Them

PUBLIC SAFETY
At Work in Our Community

PUBLIC WORKS
Developing and Maintaining the
Public Infrastructure

**Assuring a Financially-Sound
City Government**

City of Sunshine

Contact Nathan

You can contact our
City Manager at:

(541) 883-5316

500 Klamath Ave.
Klamath Falls, OR
97601



From our City Manager

Klamath Falls is poised for great things. A highly ranked hospital and home to Oregon Tech, we have strong areas to build upon. While we have challenges, it is also an exciting time to live here. We continue to see more interest from out of area developers and many locals are starting to reinvest in the community. The Air National Guard mission has expanded and we work continually to support their success in Klamath Falls. City Staff are committed to assisting existing and new businesses looking to grow in our community. While resources are tight, we have made changes to streamline our operations and live within our budgets. Staff, working with local residents, embarked this year on a process of revising our development Ordinances. As the process continues, we will be seeking public input as we reexamine the Ordinances and rules that guide our community.

I never planned to work for local government, but I have found it is a career that allows you to make a difference in people's lives. Other levels of government are more removed and less accountable to the people they represent. I have had many conversations in grocery stores hearing and addressing concerns of citizens. As a City employee it is my privilege to help people and make this the community they desire. As a City Manager I am thankful to have a dedicated, talented and creative City Staff to support the needs of our residents. They work behind the scenes to make our community a place you call home.

Council Goals

Mayor & City Council

Mayor Todd Kellstrom

Ward 1 - Councilwoman Trish Seiler

Ward 2 - Councilman Bud Hart

Ward 3 - Councilman Matt Dodson

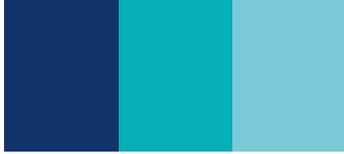
Ward 4 - Councilman Dan Tofell

Ward 5 - Councilman Bill Adams



Assuring a Financially-Sound City Government

- Citizens feel safe and secure in their homes and public places.
- Interactions with the City will be professional with customer service as our top priority.
- Economic Viability - Provide an environment where businesses can thrive and economic opportunities are fostered in an effort to provide for the long term economic viability of the community.
- Infrastructure – Provide the necessary infrastructure in a manner and means to allow our citizens and community to prosper.
- Proactively work to increase efficiencies in service delivery. Work with the County to eliminate unnecessary duplication and partner where appropriate to provide greater value to our citizens.



Public Safety Klamath Falls Police

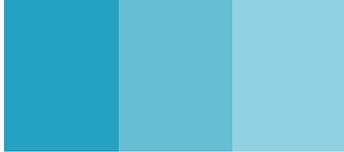


The Police Department's involvement in & support of our community is shown through participation in programs & benefits such as Shop With a Cop, Guns n Hoses softball game, & Battle of the Badges basketball game.

T

Triad School hosted the 3rd Annual Guns n Hoses basketball game, with City PD vs. Fire Fighters.

The event benefits the Joann Burns Memorial Scholarship Fund with first responders raising nearly \$8,000 for scholarships. The first responders also competed in a benefit softball game at Kiger Stadium raising over \$2,500 for Klamath Youth Sports and \$5,600 for Special Olympics.

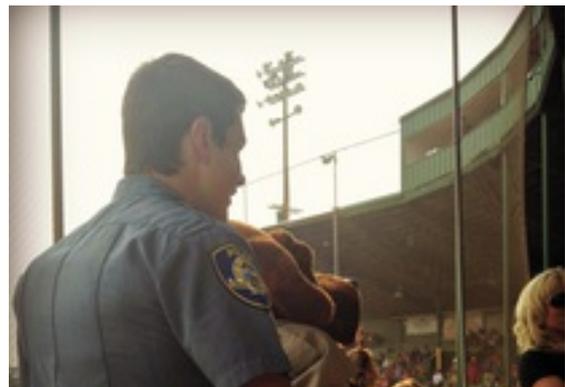


Community Fun



Meet McGruff the Crime Dog

McGruff the Crime Dog was present to interact with the children in attendance at the benefit softball game.





The Police Department has collected over 100 pounds of medications in the "Drug Takeback" Program

Police Dispatch by the numbers:

- The 911 system no longer distinguishes "Priority 1 calls", however the average response time to this type of event is approximately 4 minutes 15 seconds (dispatch to on-scene).

- Detectives were activated 15 times as part of the Major Crime Team.

- 3,652 total written reports - 418 of which were written by detective personnel as follow up to patrol investigations, or as part of Major Crime Team activation.

- Tickets issued: 2,882 traffic violations.

- KFPD handled 34,741 incidents of which approximately 19,929 came through 911 dispatch.

- There were 38 participants in this year's Citizens Academy, and 2 new employees were added to the Volunteer Program.

- Total miles traveled by patrol vehicles: approximately 237,000.



Police Chief Jim Hunter is retiring in January 2015 after serving as Police Chief for eight years, serving on the Klamath Falls Police force for 24 years and as Interim City Manager in 2012.

Lt. Ryan Brosterhous has stated Chief Hunter's greatest success was assuring the Police Department maintained a positive relationship with the community it serves and the department is seen as a community partner rather than a separate entity.

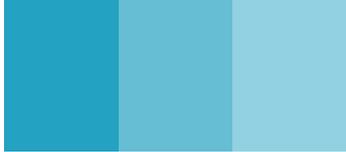


2014 Officer of the Year

Sean Ferns started his law enforcement career in 1996 as a Jail Deputy with the Klamath County Sheriff's Office. He moved to the Patrol Division at the Sheriff's Office in 1999 and eventually the Detective Division in 2005. Sean also worked as a Canine Handler and served on the Klamath County Special Reponse Team while he was employed at the Sheriff's Office.

In 2011 Sean began his employment with the Klamath Falls Police Department. He has since become a SWAT Operator and serves as an Entry Team Member. In 2013, he became the School Resource Officer for the Police Department and he continues to be a great asset working in that capacity today.





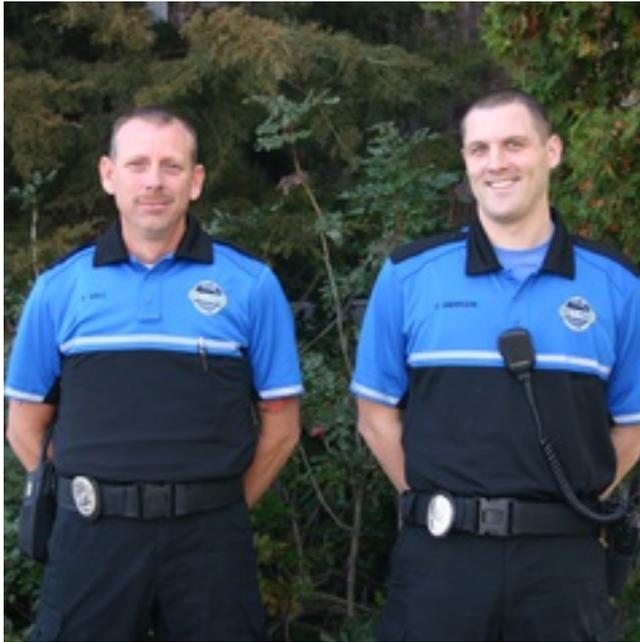
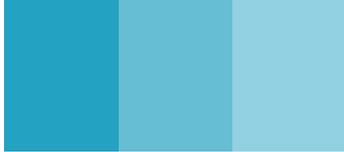
New Officers



Swearing in New Officers & Chaplains

New Police Officers Taylor Herbst, Zachary Weitzel and Thomas Reif along with Chaplains David Amaya and Gary Nichols being sworn in.





About the Code Enforcement Division

Code Enforcement is a Division of the Police Department. Currently there are two Code Enforcement Officers, Kurt Wall and Charles Anderson.

Our Code Enforcement Officers have formally addressed 807 active municipal violations so far this year. This is down from 944 in 2013; however, this discrepancy can be attributed to the lack of snow we experienced in 2014. In 2014 there were zero "snow on sidewalk cases" vs 196 in 2013.

By the Numbers

Code Enforcement responded to the following number of complaints:

Weeds - 298
Storage - 64
Derelict Vehicles - 45
Graffiti - 17
Rubbish - 85

What is the top complaint received?

Tall grass and weeds are the top complaint our Code Enforcement Officers receive. They saw a big spike in concerned citizens after the fire in Weed, California.

Code Enforcement

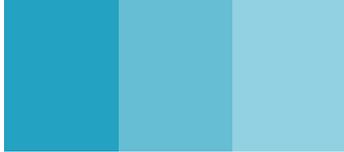
Senior Snow Removal Assistance

The City of Klamath Falls is offering senior citizen snow removal assistance this winter. Qualifying senior citizens who are residents of the City may request assistance in removal of snow from paved driveways and sidewalks at their homes.

To apply: Seniors should apply ahead of the season as applications must be received, reviewed and approved before a crew will be dispatched to perform any services. Seniors wishing to apply may pick up an application at 222 South 6th Street. Applications are accepted any time throughout the winter.

Visit the City of Klamath Falls' website for Qualification Criteria.





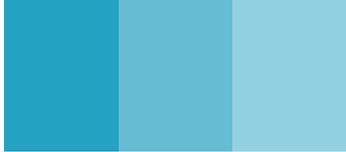
Shop With a Cop



Law Enforcement Coming Together

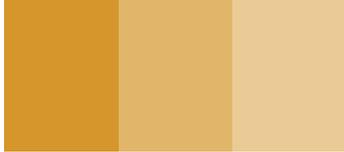
City, County, State and National Parks Service Law Enforcement & their families came together for one special 3rd Annual Shop With a Cop event.



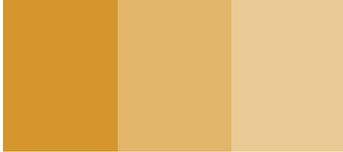


Shop With a Cop





Human Resources



Human Resources is committed to providing the highest quality of service to City staff and our community!

Our Human Resources Department provided service to 182 employees, conducted 21 recruitments, processed 650 applications, hired 41 employees, processed 9 retirements and granted 11 promotions!

The Division is responsible for providing a wide range of services to City departments and employees.

They are responsible for:

- The recruitment and selection of those applicants who are most qualified for City positions

- Administration of the City's classification and pay structure

- The City's employer/employee relations program through the administration of labor contracts

- Grievance resolution and personal policy consultation and training

- The administration of the City's Safety and Workers' Compensation programs.





Happy 100th Birthday!

Klamath Falls City Hall was built in 1914 by the City with a \$50,000 bond. Designed by Earl Veghte and constructed by the Cofer Brothers, the building housed all City departments; the basement housed a jail and heating plant, and the first and second stories contained the fire department, municipal courtroom and various City offices. The fire department vacated the building in 1932 for a new location on Broad Street, and in 1952 a determination was made that a new police department and jail were needed. The roof top belfry was removed in approximately 1950 and the bell was transported to Klamath Union High School where it remains today.



Franklin K. Lane

ing of radium ores in Colorado and Utah, in any and every way conducive to the protection of America's interest in the product. Early exhaustion of these deposits in the sense that we speak of exhaustion of other mineral resources is something

rous New Year

ices where you can get the best of prices. That place is the

nd Grocery

Tel. 152

to Save

is merely a matter of having a desire and a determination to do so. This bank accepts small deposits and invites every man and woman to open an account. Once opened they will find it just as easy to acquire the saving habit as the

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ALLS,

N. M. B.
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rrigation Engineers

ed, owing to the crowds coming to the Pacific coast for the Panama exposition.

Legal Notices

Legal Notice.

Notice Inviting Proposals to purchase City of Klamath Falls Registered General Municipal Coupon Bonds.

Sealed proposals will be received by the police judge of the city of Klamath Falls, Oregon, until the hour of 8 o'clock p. m. of February 9, 1914, for the purchase of \$50,000.00 City of Klamath Falls, Oregon, general municipal registered coupon bonds of the denomination of \$1000.00 each, authorized at an election held November 24, 1913, for the construction of a city hall. Said bonds will bear interest at the rate of six per cent. per annum, and be payable twenty years from date of issue. Interest payable semi-annually. Both principal and interest payable at the fiscal agency of the state of Oregon, in the city of New York.

Proposals to purchase said bonds must be accompanied by a certified check, certified by some recognized responsible bank, payable to the police judge of said city, for an amount equal to five per cent of the amount bid. Said bonds will be sold for cash paid down at time of delivery and for not less than par and accrued interest.

Said bonds to be dated April 1, 1914. The city of Klamath Falls reserves the right to reject any and all proposals. Said bonds are issued and disposed of under the charter of the city of Klamath Falls. Proposals to purchase said bonds will be open and considered by the common council at the council chamber in the city of Klamath Falls, Oregon, corner Main and Second streets, on the 9th day of February, 1914.

A. L. LEAVITT,

Police Judge of the City of Klamath Falls, Oregon.

ated at Klamath Falls, Oregon, February 2, 1914. 1-3-2-9b

Notice to Creditors

The County Court of the State of Oregon, in and for Klamath County.

The Matter of the Estate of Margaret McMillan, Deceased:

Notice is hereby given by the undersigned, administrator of the estate of Margaret McMillan, deceased, to the creditors of, and to all persons

dianship of Mary A. Kilgore, an Insane Person.

It appearing to the court from the petition filed in this cause on the 24th day of December, 1913, by Silas W. Kilgore, the guardian of the person and estate of Mary A. Kilgore, an insane person, praying for an order of this court for the sale of the unsigned dower right of said Mary A. Kilgore, an insane person as aforesaid, in and to the following described real property, situated in the County of Klamath and State of Oregon, to wit:

All that part of block 101, in Bowne addition to the town of Bonanza, Oregon; according to the recorded plat thereof, described as follows, to wit: Commencing at the northwest corner of said block 101, and running thence south along the west line of said block 150 feet to a point; thence east on a line parallel to the north line of said block 200 feet to a point; thence north on a line parallel to the west line of said block 150 feet to a point on the north line of said block, thence west on the north line of said block, 200 feet to the place of beginning.

Also:

The E 1/2 of section 7; the SW 1/4 of the NW 1/4, the N 1/2 of the SW 1/4; the SW 1/4 of the SW 1/4, and the NW 1/4 of the SE 1/4 of section 8; the NW 1/4 of the NW 1/4, section 17; the N 1/2 of the NE 1/4, section 18, township 41 south, range 1 east, W. M.:

Also:

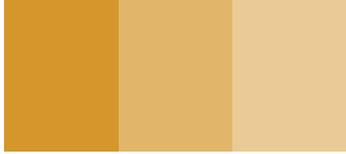
The SW 1/4 section 36, township 40 south, range 14 1/2 east, W. M.

That the said real property to be sold at private sale; that it is necessary for the best interest of said estate that said interest be sold, or so much thereof as may be necessary for the proper support and maintenance of said Mary A. Kilgore, and for the proper support and maintenance of her family.

It is hereby ordered, That the next of kin of said Mary A. Kilgore and all persons interested in said estate, appear before this court on the 26th day of January, 1914, at the hour of 10 o'clock a. m., at the court room of this court, at Klamath Falls, Klamath county, Oregon, then and there to show cause why an order should not be granted for the sale of said interest in said real property, or so much of the same as may be found to be necessary.

And it is further ordered, That a copy of this order be published in

City goes out for Bonds on City Hall



Crater Lake - Klamath Regional Airport

Annual Report 2014



Klamath Falls Hosts 1st Stop of 38th Annual Air Race Classic

On June 16th the Airport hosted the first stop of the 2014 Air Race Classic, which featured 47 teams of women pilots flying a race route of over 2300 nautical miles that runs from the West Coast to the East Coast in just four days. During their stop in Klamath Falls for fuel and refreshments, the teams had a chance to see an F-15 on display and talk to it's pilot.

Airport Director John Longley Retires

John Longley retired as Airport Director on October 31st after more than four years in the position. During his tenure Longley facilitated relationships with the Air National Guard including the negotiation of a new 10 year Airport Joint Use Agreement and worked closely with the Klamath County Chamber of Commerce regarding the issue of air service.



New Aviation Program Started by Precision Helicopters

Those interested in a career in aviation now have a local option to get them started thanks to a new Aviation Science program at Klamath Community College. The program is a partnership between KCC and Precision Aviation and offers students the chance to become fixed wing or helicopter pilots.

U **United Express Ends Commercial Air Service**

June 4th marked the last flight by United Express from Klamath Falls bringing an end to commercial air service to the community for the first time in over 65 years. Airport and City officials hope the situation is temporary and are pursuing all options in an effort to regain service by the summer of 2015.

Vibrant Downtown



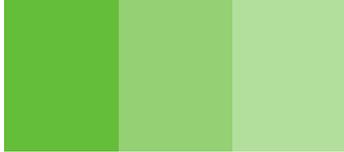
▲ Scarecrow Row

This family-friendly FREE event gave kids an extra opportunity to wear their Halloween costumes and celebrate everything fun about Halloween. The event started with a kids' parade down Main Street, led by the KFPD and the Ponderosa Band. Then all the little ghosts and goblins trick or treated back up the street at participating businesses.

▼ Third Thursday

The Downtown Association celebrated summer at its very best in the Klamath Basin. This year brought many wonderful changes in the Third Thursday event, now in its 15th year. There was family friendly fun, great food, two stages of featured popular bands, and a wide variety vendors from all over the area attracting almost 4,000 attendees!

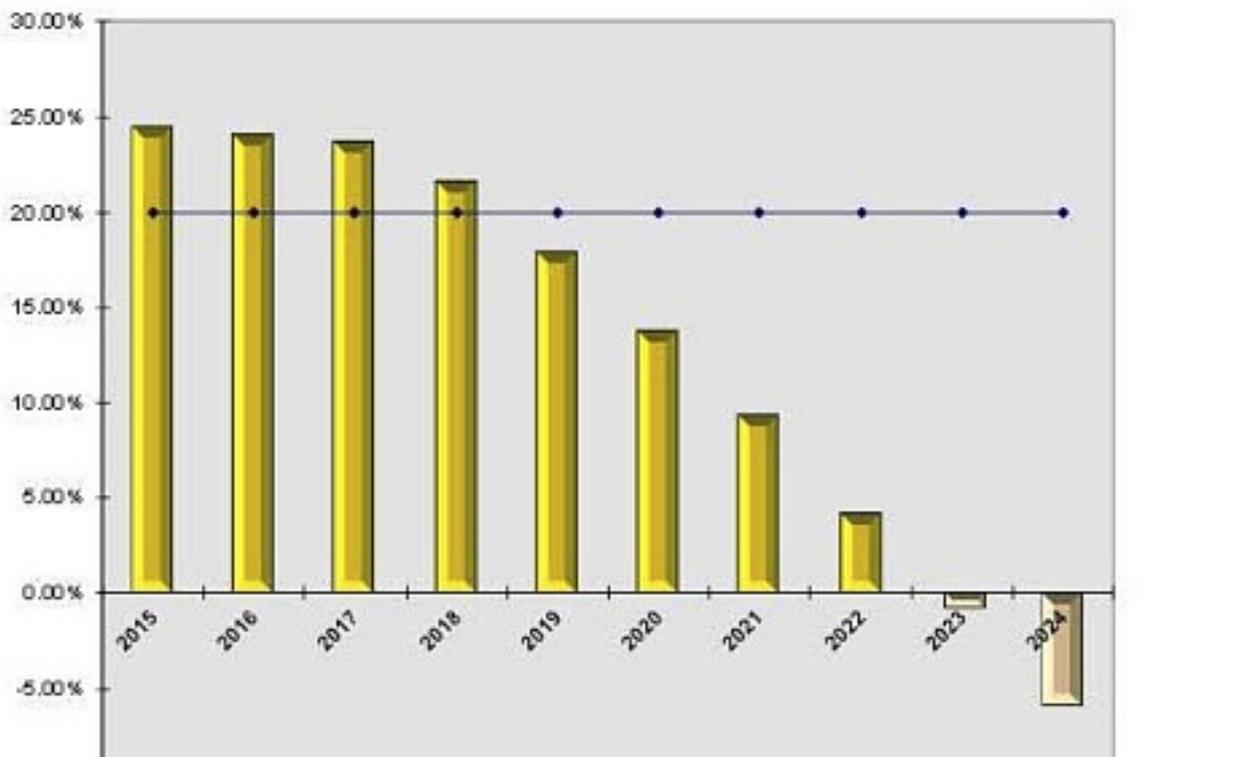




HIGHLIGHTS

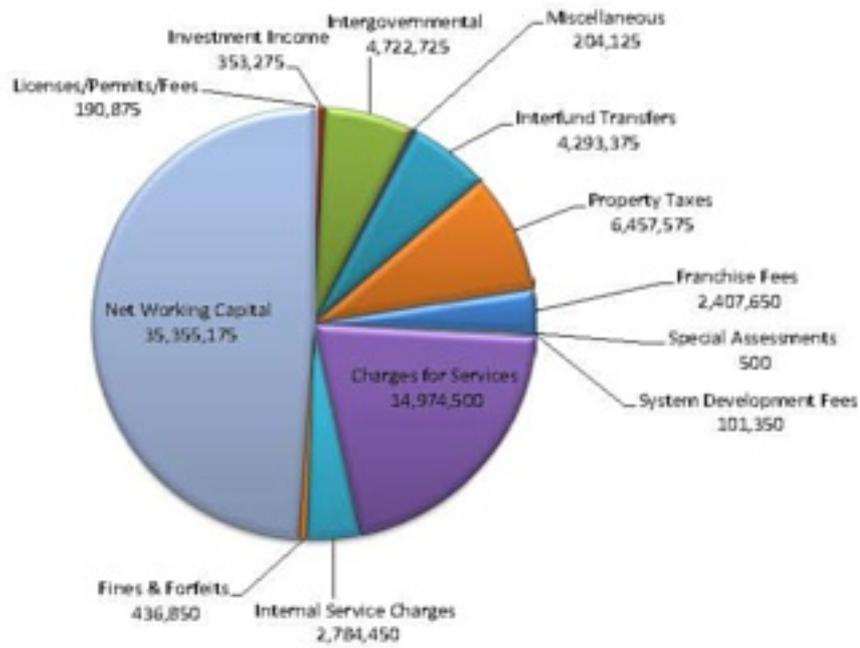
- GFOA CAFR Award Winner
- Tyler's Incode Financial System successfully implemented
- New Investments policy and actions increase interest earnings on cash reserves
- New Audit Firm – Merina and Co.
- Two new babies were born to our employees

Projected Ending Balances
General Fund



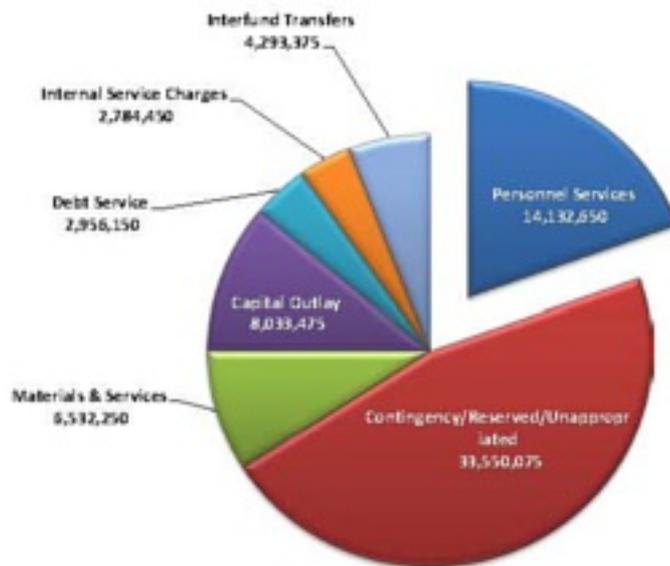
General Fund Trends:

Net Projected Ending Balances The Chart below shows the challenge for the City in the next few years. We are experiencing flat to slightly declining tax revenues and increasing expenses. It is critical that we take actions today that turn this trend around. As such we are strategically looking at all positions when a vacancy occurs due to retirement or other attrition. We continue to consolidate positions at the Director level and restructure work where we can. It is our intention to see the General Fund Chart look more like the other departments over the next few years. With continued effort, the City will be able to balance the future expenditures and revenues. Recent changes at the City aren't yet reflected in this chart but will have a positive impact.



**City of Klamath Falls
Resources & Requirements Comparison**

RESOURCES: \$72,282,425*



**City of Klamath Falls
Resources & Requirements Comparison**

REQUIREMENTS: \$72,282,425*



▲ 2014 Klamath Kinetic Challenge

The 2014 Race was wonderful. The crowds were enthusiastic and everyone had a great time. Eight sculptures were at the starting line but only six finished. It's a lot of fun for families, friends and inventors from every walk of life.

▼ Veteran's Memorial Bricks

There are currently over 5,000 memorial bricks placed at our Veteran's Memorial located in Veteran's Park in the Downtown. A current listing of all bricks placed can be found on the City's website. To order a memorial brick contact our Planning Department at (541) 883-5361.



◀ Eagle Scout Project

Andrew Cherpeski organized and put many hours into cleaning up and improving the property next to the Baldwin Museum. The group added a bench and flower planters after they finished removing weeds and overgrowth from the property. Kudos to all the hard work performed by this group of community members!



Streets & Fleet

Annual Report 2014



TOP: 37 Truncated dome ADA ramps were installed.

BOTTOM: The Sign shop repaired or replaced over 207 signs, posts and inserts: 123 replacement or repairs were associated with vehicle incidents and or vandalism.

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The Street Division's top priority is to maintain the City's rights-of-way in a safe condition for the public,

maintaining 146 centerline miles and 301 travel lane miles. Klamath County provides the Division with a share of timber receipts that assists with daily maintenance efforts and also major street project funding that will benefit the entire community. In an effort to keep the City's infrastructure in a safe and usable condition, the following



Staff placed 1,480 tons of asphalt and 884 tons of rock in 2014

operations are scheduled during the summer months: overlays, crack sealing, pothole repair, utility cut repair, concrete repair, street striping, project inspection and street sweeping, which is generally accomplished year round as weather permits.

In winter months, snow and ice removal is the #1 priority for the Division. Typically snow removal and hauling takes a large portion of available man-hours so when weather permits, crews continue to make repairs on streets, utilizing cold and recycled asphalt mix for repairs, handling drainage issues, cleaning and repairing of open trench ditches and working on day to day repairs necessary to provide roadway safety.

Street Division Statistics 2014

The Street Division, weather permitting and available manpower, operates 2 Regenerative Air Sweepers cleaning 3,609 gutter miles and removing approximately 1,712 yards of debris consisting of winter sand and cinders, leafy debris and normal road debris. Approximately 47.25 tons of trash and debris were removed from the sweepings and hauled to the land fill with remaining 2,263 tons being used or recycled as clean fill. Last winter we experienced a below average snow fall. Crews plowed 2,990 lane miles removed / hauled 912 yards of snow and placed 233 yards of cinder material for de-icing.



The Sign Shop repaired or replaced over 207 signs, posts and inserts.

Street Striping consists of crosswalks, school zones, parking "T's" yellow curbs and main line striping.

- 1,600 gals white paint
- 1,550 gals of yellow paint
- 10,000 lbs of glass beads
- 435 sq ft of thermal plastic lines & arrows

Street Improvement Projects



▲ Eberlein Avenue Before

▼ Eberlein Avenue After



◀ Storm Catch Basin



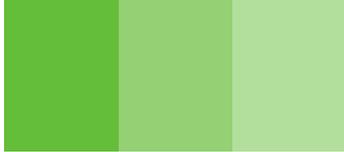
▶ Ditch Cleaning on Old Fort Road to Maintain Drainage Way



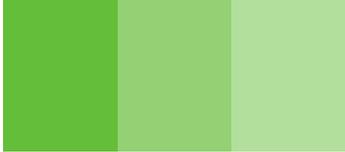


The Fleet Services shop maintains and repairs all of the City's vehicles and heavy equipment. The average age of the Fleet is 10 years and is maintained and repaired by two ASE certified Mechanics. The shop maintains up-to-date and accurate records on 287 vehicles and equipment to ensure service and repairs are done in a timely manner. Regular service and prompt repairs extend the useful life of the assets and reduces operational costs.

Fleet Maintenance serviced 761 vehicles and equipment and made over 534 repairs. Fleet services dispensed 795.5 gals (14.5 Barrels) of motor oil, gear oil, ATF and Hydraulic fluid, 42 gals of coolant and 3 cases of grease. 965 gals of waste oil were collected from various Divisions and Departments and were donated to the Oregon HEAT program.



Parks



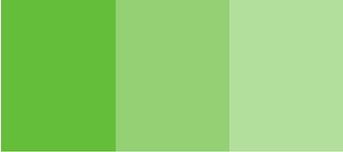
Veteran's Memorial



New Memorial Bricks Placed at Memorial

The Fall brick order placement brought the number of memorial bricks to over 5,000.





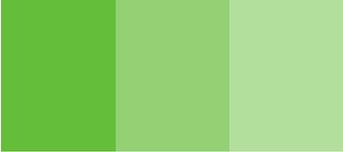
Ella Redkey Pool



Geothermally-heated

We offer adult lap swim, masters swimming, aqua exercise classes for shallow water and deep water, open swim, and family swim times.



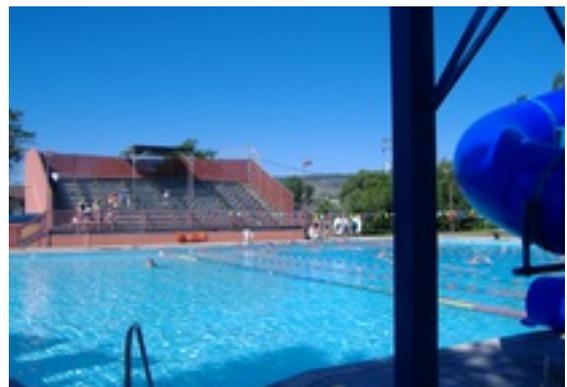


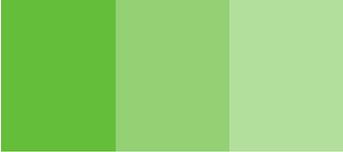
Ella Redkey Pool



Fun Year-Round

"The Ella Redkey Pool is one of the best assets Klamath Falls has to offer. We get to exercise all year-round, outdoors and in warm water". - Dorris, CA Resident





"I love my lessons. My teacher is so nice and plays with me while I learn to swim." - Swim Lesson Attendee

The Ella Redkey Pool has been in existence for well over 50 years and is committed to fostering swimming, wellness, health, and community for people of all ages. Our Aqua Aerobics, Masters Swim, and Everyone Swims programs offer a combination of fitness orientation in a low-resistant environment. The Everybody Swims program offers five 30 minute swim lessons to every third-grade student in Klamath County. Last year alone, the program served 688 third-grade students from 9 elementary schools. There are two types of Aqua Aerobics classes offered that challenge anaerobic and aerobic movements in the water, which are usually performed on land. Masters Swim is a swim team based, coached workout, instructed by a staff member, specifically for adults. This workout is designed to strengthen all four swimming strokes, while receiving a fast paced workout.

The programs offered through the Ella Redkey Pool attract over 360 pass holders, 65 Klamath Basin Club Swimmers, 218 swim lesson attendees, 3 high school swim teams, and 2 Oregon Institute of Technology swim classes. The age of the swimmers range between 2 years to 100 years of age. These swimmers come to us from all areas of the Klamath Basin and most are very active in our fitness community.



"Swimming has become a focus of my life. I want to devote my life towards living healthy and staying active. Swimming at the Ella Redkey Pool has helped me in more ways than I could ever express."

**Klamath Falls , OR
Resident**



KFCX Moore Cowbell Cyclocross Race

Moore Park

M

Another year of solid work was accomplished thanks to partners like Friends of Moore Park, Klamath Trails Alliance,

the Klamath Tribes, U.S. Fish and Wildlife Service, Oregon Department of Forestry, Lomakatsi Project, and many others.

Nearly 50 new trail markers were installed by volunteers from the Klamath Trail Alliance, making several hundred acres of backcountry more accessible to hikers, bicyclists and other outdoor enthusiasts.



Top: Polar Plunge Oregon made a splash in Klamath Falls for the second year, February, 2014, at Moore Park, benefitting Special Olympics Oregon, Klamath County. The statewide event that takes place in larger communities, such as Portland, Bend, Eugene, Medford and Corvallis, allowed the local Special Olympics organization for Klamath County to create their own version of the plunge to raise funds and awareness for our community. Plungers are asked to get pledges for braving a quick dip into a body of cold water. People who are "too chicken to plunge" can also raise funds while staying dry. Anyone can participate and plungers can sign up as individuals, teams, or groups. The Kingsley Fire Department has become a major supporter of this event and they are making plans for this year's plunge in February.



The Kruiise of Klamath held its 9th annual event in 2014 and hosted over 480 cars during the last weekend in June – the second highest attendance since the Kruiise of Klamath took over for the event from the Klamath Kruiisers in 2006. More significantly the event saw out of town participation climb to 44.5% of registrants which was a significant jump over the previous best of 39.9% the year prior. Besides hosting a weekend dedicated to celebrating classic autos, the Kruiise of Klamath’s objective is to host an event that contributes significantly to the local economy and showcases the many wonderful attributes of our community to visitors from near and far. Event organizers have recently expanded the event from three to four days and are looking forward to the 10th Annual Show in 2015.



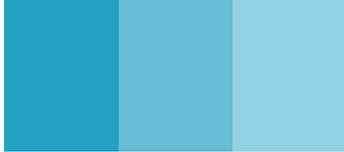
Fun in the Sun!



So many things to do!

The City of Klamath Falls is in a perfect position to offer cultural excursions and adventurous retreats!





Community



“Every election is decided by the people who show up.” - *Larry J. Sabato*

Law Day 2014

Municipal Court hosted a Law Day 2014 event with EagleRidge High School students and keynote speakers:

- History on Voting in America - Barbara DiIoaconi, Attorney and Municipal Court Protem Judge
- How Laws Affect the State and Local Courts - Marci Adkisson, Circuit Court Judge
- Legislative Process - Nathan Cherpeski, City Manager
- How to Register to Vote - Linda Smith, Klamath County Clerk

City Elections 2014

The faces of City Council positions in Wards 3, 4 and 5 will stay the same. All three Council members who ran for re-election prevailed.

Councilman Matt Dodson was successful in retaining his position as the representative of Ward 3. Mr. Dodson has been on the Council since 2012. Ward 4 incumbent Dan Tofell defeated his challenger in the election and will continue to represent his Ward that he has held since 2013 and in Ward 5, Bill Adams will serve four more years in his position he has held since 1987. All three will take their oath of office at the first Council meeting in January 2015.



Maintenance



The City of Klamath Falls Maintenance Division provides custodial and maintenance services throughout the City. In addition to their electrical, plumbing, HVAC and carpentry expertise. They perform a wide variety of repairs and preventative maintenance for all City Divisions. Several City wide projects have been completed, assisted or arranged by the Maintenance Division.



Top: Bruce Sorlein works on installing new fluorescent lamps for a reconfigured office space.

Bottom: Phillip Hurtado modifies a brace to hold partition walls up between workspaces.

MIn 2014 the Maintenance Division performed numerous repairs to existing facilities and assisted other Divisions with upgrades to critical City wide systems and infrastructure. Upgrades were completed to the Main Street underpass storm lift station, Kingsley sewer lift station generator, Pearle Street sewer lift station generator & staff is assisting in adding a new generator to the Shippington sewer lift station. They also plan on expanding their back-up generators to the Moore Park sewer lift station & Lynewood sewer lift station as well.



The Maintenance Division is comprised of a well rounded group of technicians that hold various State Licenses.

There are 2 technicians that specialize in computer programming for the City's SCADA systems. SCADA is an acronym for Supervisory Control and Data Acquisition. With this program, the City Water, Wastewater and Collections and Maintenance Divisions can remotely control and monitor most of the City's critical water well fields and booster stations as well as the Waste Treatment Plant and its outlying lift stations. The SCADA system is also equipped with an advanced alarmng system to notify City Staff of problems should they arise.

Along with providing support to other Public Works Divisions, the Maintenance Division also provides assistance to the Police Department, City Administration, Finance, and Parks Division.

Staff's diverse skill set allows them to respond to almost any situation that may arise in their daily duties as well as emergency situations.



In this photo:

Kurt Phillips programs a Logic Controller for the Beverly Water Booster upgrade.



With Annual inspections of facilities and requests through the work order process, Staff is able to make many repairs and upgrades to not only keep the public safe but employees as well. Crews make sure that critical equipment is locked out and tagged out before performing maintenance tasks.

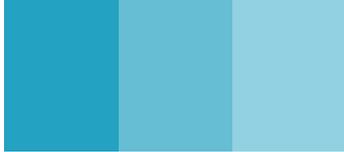
Above:

Doug Shipman and Kirk Sipes replace the NEMO pump in the DAFT building at the Wastewater Treatment Plant.

Left:

Chuck Paulson repairs and replaces faulty mortar that fastens down the low voltage LED walkway lighting at Veteran's Park.





Do not hesitate to call for any Street Lighting issues. We try to respond to all requests within a 24 hour period (541) 883-5397.

The Street Lighting Program, which is part of the Maintenance Division, is currently maintaining approximately 3,000 street lights throughout the City. The original 1994 Master Plan for the program consisted of approximately 2,300 lights. The City has exceeded that number as some areas require more lights than the Master Plan had addressed, as well as new areas annexed into City limits. Some areas still need additional lights and the City is working toward completing these installations.

In 2012, the Division began an energy saving Street Lighting Retrofit Project. This project consists of replacing High Pressure Sodium fixtures with energy saving LED fixtures.

Phase I of the project replaced 315, 200-Watt fixtures with energy saving LED lights. Once installed, the City realized an instant power savings of approximately \$2,000.00 per month.

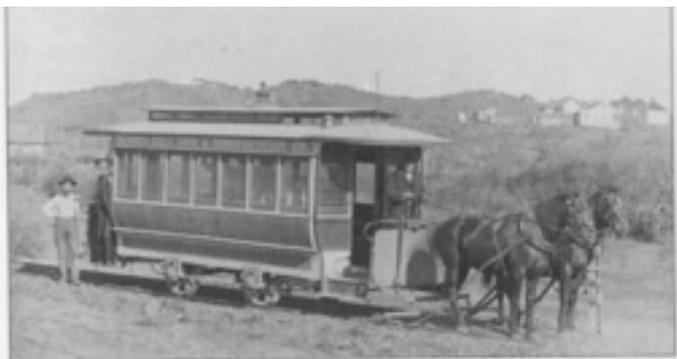
The Division has now completed Phase II of the project and have replaced 750, 100-Watt high pressure sodium fixtures with energy saving 48-Watt LED fixtures. Upon completion of Phase II, the City realized an additional approximate savings of \$1,500.00 per month. In fiscal year 2014-2015, the Division will replace another 800, 100-Watt fixtures with the assistance of Energy Trust of Oregon's incentive program. Staff will continue to build out this project in years to come.

Then & Now



▲ Then

In the Spring of 1948, the Class D Klamath Falls Gems, the Far West League farm team of the Philadelphia Phillies took the field.



Klamath Falls Land & Transportation Company's horse-drawn trolley headed south on California Avenue, north of the intersection of Conger, circa 1906. Charles Adams is the driver.

Now

Seasonal Trolley service continues to be provided thanks to the cooperative efforts of Basin Transit Services and the City.



▼ Now

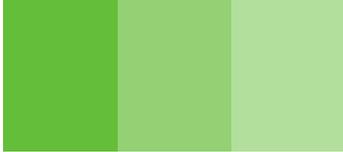
In 2011 the new Gems of the West Coast League were welcomed and they continue to play at historic, all-wood Kiger Stadium.



◀ Then

In 1906 Klamath Development Company and Klamath Canal Company were granted permission for trolley car operations.





Development within the City Application Comparison 2014 to 2013



Planning & Development



"Movie Filming in Klamath Falls Boosts the Economy."

"It's a wonderful industry to have visit here" - Mayor Todd Kellstrom

The film *Brother in Laws* starring Bill Pullman, Rita Wilson and actors from Saturday Night Live was filmed in Klamath Falls this year causing a nice economic boost to our area. More than 10 lakes all over Oregon were scouted, including Crescent Lake, Detroit Lake, Devil's Lake, Tenmile Lake, and Odell Lake. Lake of the Woods ultimately was selected by film location manager Michael Chickey.

Herald and News reporter Holly Dillemath reported Chickey as stating "They brought me in basically told me to find a cabin on a lake anywhere in Oregon."

Many of the film's scenes were shot at a westside Lake of the Woods Resort cabin in mid-August and early September.

Ms. Dillemath further reported Mayor Kellstrom as saying how he remembers the Basin received some consideration for the filming of *The River Wild* starring Kevin Bacon and Meryl Streep. But the film was shot in the Rogue River and in Idaho.

Last fall, the cast and crew of *Wild* starring Reese Witherspoon, were at Crater Lake National Park.

The set of *Brother in Laws* on Klamath streets and surrounding areas was welcomed by the City and County.



Water & Geothermal

Annual Report 2014



Top:

Melrose tank. Andy and Jose install new gate valve.

Bottom:

Melrose tank. Andy and Chuck install new altitude valve.

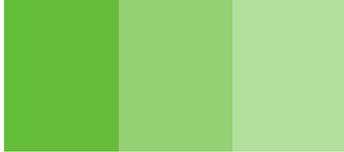
Providing the highest quality and most reliable drinking water possible is the top priority for the City's Water Division. Staff accomplishes the goal of providing a safe drinking water supply to nearly 40,000 customers throughout the Klamath Falls area through the operation and maintenance of 22 water storage reservoirs (tanks) storing up to 18 million gallons of potable water, 33 water pumping facilities, more than 260 miles of water mainlines, and over 16,000 water customer service connections throughout the service area.



100% of the Klamath Falls water supply comes from groundwater source. Groundwater sources tend to be of higher quality being much lower or free of impurities and contaminants typically found in surface water sources.

During 2014 approximately 2.5 billion gallons of water was produced from the 11 City owned potable water wells. During the year the average daily water demand was approximately 7.1 million gallons and a maximum summer day demand of nearly 14 million gallons of water.

The Division is also responsible for the operation and maintenance of the City's geothermal heating system. The system provides heating service to 23 commercial, government and non-profit facilities located in the downtown area. The system also provides sidewalk and bridge snowmelt service on Main St., Esplanade St., Wall St., and throughout Timbermill Shores including the Veteran's Memorial at Veteran's Park.



Water Quality

In order to maintain the highest quality drinking water, staff samples and monitors the water quality throughout the water system daily. Nearly 2,500 water quality samples were collected in 2014 and analyzed for microbiological, organic and inorganic contamination. The City of Klamath Falls water system was selected by the EPA to participate in the “Unregulated Contaminate Monitoring Rule” (UCMR) program and in 2014 staff collected multiple samples from each well to be analyzed for contaminants not listed in the current EPA listing. This is an effort

by the EPA to determine if there are other contaminants within the nation’s drinking water that would pose a health risk to people and therefore should be listed as a regulated contaminate. Analysis of the samples collected as part of this nationwide EPA program indicated that our drinking water was free of these contaminants. Our compliance with all state and federal drinking water standards remains exemplary and as drinking water regulations continue to become more stringent, our water consistently exceeds all water quality standards and guidelines.

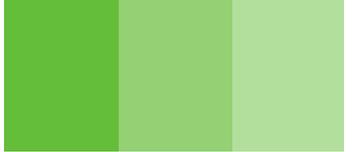
The Water Division promotes conservation of our precious water resource.

Water Meters

Division Staff systematically replaces water meters that have been in service for 10 years or more. Maintaining accurate meters throughout the system helps reduce unaccounted for water losses. Having an accurate meter encourages our customers to conserve water while maintaining water service revenue allowing the City to maintain more consistent water rates. The meters that are being installed today can accurately measure as little as 0.03 gallons per minute; whereas the meters being replaced would measure as little as 0.25 gallons per minute when they were new, but as meters age they tend to slow down, which would allow

unregistered water to flow through the meter. Minimizing non-revenue water loss also reduces the cost of producing and pumping water. In 2010, Division Staff began installing radio read meter transceivers on the water meters within the system. Approximately 50% of the water service meters have been changed to the radio read meter. Radio read meters offer multiple benefits, which include reducing meter reading times by approximately 95% translating to fewer man hours and as the meters can be read remotely, reducing gasoline and vehicle maintenance costs.





Water Conservation

Another priority for The City of Klamath Falls Water Division is to promote conservation of our precious water resource. In addition to the water meter replacement/upgrade program, Division Staff maintains an in house leak detection/repair program. Utilizing specialized equipment staff located and repaired more than 60 non-surfacing leaks in 2014. We also promote water conservation through a public education program, which encourages our customers to use water wisely and to regularly check for leaks around the home. Water conservation has become even more important due to the very dry conditions experienced in the Klamath Basin over the past several years.

Capital Improvement

During 2014 the Water Division replaced approximately 700 feet of substandard water mainline on Delta St., which due to numerous leaks caused by the age and type of the pipeline, was no longer cost effective to operate and maintain. Also 2,500 feet of undersized and substandard water mainline has been replaced on Laverne Ave. This pipeline project was due in part to a Klamath County project to reconstruct and upgrade the street. By replacing old and undersized water mainlines the Division is able to provide much improved fire protection service and/or fire hydrants where there were previously none and eliminate unaccounted for water losses due to non-surfacing leaks.

Then & Now



▲ Then

The Klamath Falls Public Library building opened in 1927 and was the City Library until 1969.

▼ Now

Currently the City Administration offices and home to Municipal Court, the former City Library has retained much of its original look.



◀ Then

The once prominent White Pelican Hotel was built in 1911 but unfortunately burned down in 1926.

Now

The Balsiger "Ford" building, known to locals as the "Egyptian Plaza" now sits in the former White Pelican Hotel location.

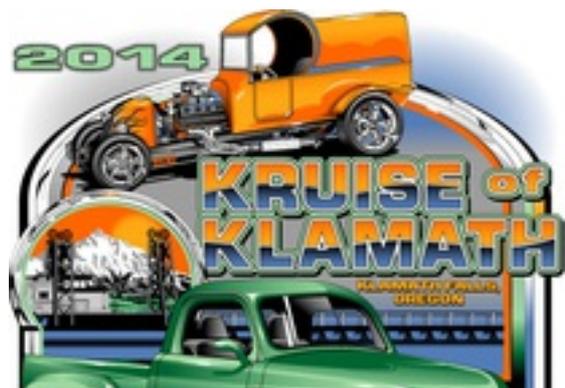
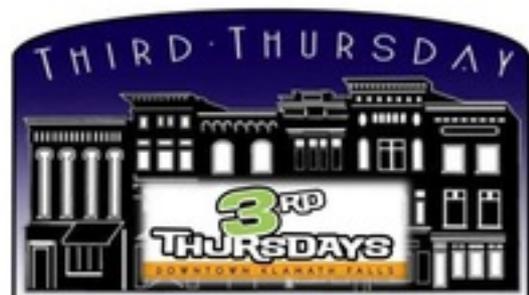


Downtown



Fun in the Downtown

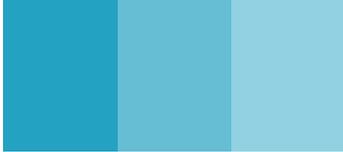
From Third Thursday to Snowflake Festival, Kruiise of Klamath to Farmers Market . . . Downtown is where it's at!





WasteWater

Annual Report 2014



* Gallons treated each day
FY 2012 (3.1 million)
FY 2013 (2.94 million)

* Gallons per month
FY 2012 (90.07 million gallons)
FY 2013 (89.43 million gallons)

That is enough water to fill over 2 million, 500 gallon hot tubs.

In 2013 the Division was awarded the Certificate of Quality in proficiency testing (QA-QC) with an 85% or better acceptance rate for their in-house lab.

In FY 2015 Division Staff will be going into the design phase for the “Headworks”, Primary clarifier, Aeration Basins Expansion.

Currently staff is working with Brown and Caldwell on a Cogen preliminary design for digester gas re-capture to produce heat and electricity for utilization within the plant.



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