

GO GREEN



City of Klamath Falls Utility Billing Department

Would you like to reduce your mail? Would you like to reduce the consumption and transportation of paper? If the answer is yes, try the City of Klamath Falls eBill program. To enroll in the program, simply complete the form below and return to the Utility Billing Department. Once enrolled, you will receive a monthly email containing your statement in PDF format.

eBILL ENROLLMENT FORM

In order to sign up for the City of Klamath Falls eBill option, please complete the form below and return using one of the following options.

- Option 1: E-mail scanned form to jbacchetti@klamathfalls.city
- Option 2: Fax to 541-882-1418
- Option 3: Mail to City of Klamath Falls
PO Box 237
Klamath Falls, OR 97601

If you encounter any problems, please contact the Utility Billing Dept at 541-883-5301. **NOTE: When enrolling in eBill, all information must be completed in order to verify and secure your identity. Customers are responsible for contacting the Utility Billing Department regarding changes to an email address.**

Name on Account		Account#(s)	
Service Address		Email Address	
Daytime Phone #	Signature	Date	

Important Information: When you enroll in eBill you should receive an email every billing cycle. Regular bills are generated once a month. Regardless of receipt of eBill notifications, you must pay your bill by the designated due date. Non receipt of an eBill does not alter due dates, late fees or other fees associated with non-payment of your utility bill. If you do not receive your eBill, it is possible that your spam filter may be deleting the file. Late notices will not be sent electronically. These statements will be mailed via a paper statement.