Information Technology Division

Mission, Vision, Values

Our Mission:

To engage, empower, and enhance the lives of our citizens and improve operational efficiency for our staff through innovative, reliable and secure information technology

Our Vision:

Be the trusted and value-added technology partner

Our Values:

Customer Service

- We promote a culture of excellent customer service
- We have timely, frequent, and clear communication with our stakeholders
- We operate collaboratively with our stakeholders

Respect

- We view our employees as our most valuable resources
- We invest in and support the professional development of our staff

Stewardship

- We exercise our corporate responsibility to ensure technology decisions are made in the best interest of the City
- We follow business practices that respect the environment and further the City's goals for sustainability
- We promote smart investments in the City's technology resources

Integrity

- We maintain transparency, honesty and ethical behavior
- We are accountable for our actions

Excellence

- We follow best practices to deliver value-added products and services
- We manage the City's technology assets to deliver high reliability and security to our customers

Innovation

- We encourage a variety of ideas and approaches
- We promote agility and strategic risk-taking